

had an attitude." (b)(6) Contra, kept telling me I was going to respect his employees and he kept talking over me not letting me talk at all, he even stated he was going to file some papers and I told him to please do whatever you have to do.

I asked Chef (b)(6) for the manager and he said he wasn't there but I had just saw him, I asked for his information several times he said he didn't have it, and finally he called him on the phone and said he was coming to meet with me after a grueling 15 min of going back and forth about something so asinine and not true, I literally wanted to cry right there, at one point all three employees were in front of me - the young lady,(b)(6) and (b)(6) and no one had any truth to their story. Finally when (b)(6) came out I told him what was going on, and I expressed my feelings and told him that this was unacceptable on all levels for a customer, to have someone question you like that in front of customers and then to have employees talking about the customers badly is just not in good taste. If this situation did not bother me, I wouldn't have spent almost 40 min of my time in the cafeteria today and I wouldn't have written this long complaint. If I did not know any better, I would say this is related to my appearance, I don't know if this has something to do with my race or sexual orientation, but no-one should ever experience what I had to go through today, especially in front of people. I've always had great experiences in all the cafeterias on campus.

Thanks,

Mel B. Mason

Administrative Assistant

NIH/NICHD

Neuroscience and Cellular and Structural Biology Division

9000 Rockville Pike

35A Convent Drive, Rm 2F-233

Bethesda, MD 20892-3758

301.496.6368 Main

301.496.5039 Direct

301.402.9319 Fax

Masonmb@nih.gov